



**INNOVATION  
AT WORK**

**AFTERSALES PRODUCTS AND SERVICES**



**WELCOME TO OUR  
COMFORT ZONE.**



+44 (0)28 8774 0525  
[www.edgeinnovate.com/spares](http://www.edgeinnovate.com/spares)  
[aftersales@edgeinnovate.com](mailto:aftersales@edgeinnovate.com)

**ALWAYS**  
AVAILABLE | AFFORDABLE

# AFTERSALES SERVICE



## CUSTOMER FOR LIFE.

With our ethos of “**Innovation at Work**” EDGE not only persist in pushing the boundaries of design and manufacturing to produce hard working, quality machinery, we also bring that same ethos to our aftersales service in order to bring real benefits to customers

right across the world. At **EDGE** we like to see the sales transaction as the start of a long-term partnership. Our goal is to offer the best customer support in the market for the lifetime of the unit. **EDGE** has reinvested and expanded our aftersales department in order to

SPARE PARTS | MAINTENANCE PACKAGES  
SERVICE TRAINING



streamline and provide the customer support we believe our customers deserve.

“

**PERFORMING YOUR OWN  
MAINTENANCE CAN'T BE ANY  
EASIER OR MORE AFFORDABLE!**

# QUALITY, IT'S **OUR** NATURE!

The better the quality of your components, the more you get from your **EDGE** unit. Every part is vital for uptime and performance. Don't put your unit at risk.

Use only parts and products that have been developed, tested and proved to provide optimal performance and reduced operating and maintenance costs.

## PERFECT FIT

Original **EDGE** Spares ensure a problem free functioning unit and are the perfect fit, ensuring lower maintenance costs and higher production. Our knowledgeable staff have carefully selected and designed each component to ensure you get the most out of your machine.

## ASSET VALUE

Good equipment management yields greater value at resale. Machines that have been well maintained will demonstrate it not only in the way they look, but also in how they sound and operate. By using genuine **EDGE** Spares, operators will have fewer operational problems and can rest assured of retaining asset value.



We have a huge range of spare parts in stock; **EDGE** Innovate customers have quick provision to original replacement parts. Whether it be the blistering summer heats of the Australian outback or the chilling winter winds of Northern Canada, none of our customers expect a long wait for replacement parts. The market rightly demands quick uptime and **EDGE** Innovate offers supply security.

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## RESPONSE

Our **24/7** Non-Stop Assistance is provided to minimise machine downtime. As well as this, we provide **same day dispatch & next day delivery** with the help from our international couriers.



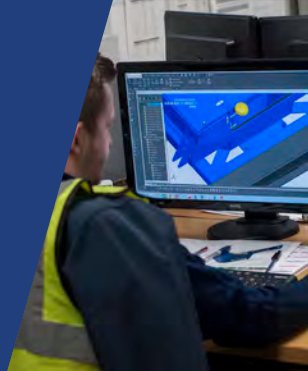
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# GENUINE PARTS

## DESIGN

**EDGE** wear and spare parts have been designed specifically for their intended use. Our Design Academy understand the stresses and demands each component must endure.

**EDGE** components are fabricated from the best quality materials using the latest production techniques and supplied by the best renowned manufactures such as Danfoss and Brevini.



## TESTED

With ongoing testing and quality control our customers can be guaranteed wear parts that are fit to withstand the extreme stresses that they are expected to endure. With **EDGE** Spares, customers can avoid unexpected surprises. Our parts have been developed, tested and proved to provide optimal performance and reduced operating and maintenance costs.



## IMPROVEMENT

On-going testing goes hand in hand with product improvements ensuring you get the best possible product. By purchasing **EDGE** Spares you can be sure to benefit from our latest advancements and avail of superior, high quality, long- life components.



# EDGE SPARES PARTS

**EDGE** Innovate dedicated **Aftersales, Spare Parts & Technical Support team**, focus entirely on helping you the customer keep your machines running.

We have a stock of **£10M** of spares in Ireland alone, along with other spare parts hubs in strategically positioned depots.

Give us a **call** or **email** us today and use our stock and experience for your advantage!

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# REFRESH YOUR MACHINES



FILTERS



PARTS ENQUIRY



BEARINGS



WEAR PARTS



ELECTRICAL  
COMPONENTS



HYDRAULIC  
COMPONENTS



SERVICE KITS



ROLLERS / IDLERS

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## PARTS AVAILABILITY

**EDGE** ensures that all genuine parts and consumables are available on demand. We are committed to providing a responsive service to all our customers.

Original Spares ensure a problem free functioning unit and are the perfect fit, ensuring lower maintenance costs and higher production. All parts are held in stock, competitively priced and of the same high quality as the equipment supplied.



## PARTS SOURCING

At **EDGE** we specialise in sourcing parts for many equipment brands throughout the material processing industry, Obsolete machines, factory direct bulk orders and spurious parts are also available on request.



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# EDGE MAINTENANCE PACKAGES

Normal wear and tear of components can result in lower machine efficiency or even asset damage. Regular preventive maintenance ensures that your equipment runs safely and maintains normal running performance throughout the life span of the equipment.

Our field service engineers have the experience not only in your equipment but also in your application which is imperative in developing an ongoing preventative maintenance program with your service and operating staff.

Our tailored wear and spare parts packages are tailored upon the customer's application(s), location and individual company needs. Meeting the high demand of our customers and supporting them when it matters!

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# EDGE SERVICE TRAINING

To protect the customer's investment and to ensure that the equipment supplied keeps performing to expectations throughout the lifetime of the unit; we provide both operating and maintenance training on site.

# SERVICE KITS

Maximum up time and increased efficiency is at the core of every **EDGE** product. With this in mind, we have introduced new **EDGE** Service Kits to provide pre-maintenance work across our entire product range. Performing your own maintenance can't be any easier or more affordable.



The **EDGE** Service Kit represents the best value for money for maintaining your **EDGE** material handling or recycling equipment. Service kits are available for 250 +, 500+, 750+ and 1000+ hour intervals. Basic kits are available for each equipment type, but as like our equipment, a kit can be customised to suit your exact needs.

Our kits include genuine OEM parts but alternative parts are available upon request. Our kits include oil, transmission, hydraulic and fuel filters and water separators. Your company spends hundreds of thousands on plant equipment.

Replacing expensive plant due to lack of proper care is a luxury few can afford. Don't put your unit at risk, ensure optimum uptime and performance with **EDGE** Service Kits.



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# LOGISTICS: AT **YOUR** FINGER TIPS

We have a huge range of spare parts in stock at our warehouse coupled with several spare parts hubs in the following locations.



- ▶ **UK | MAINLAND EUROPE**
- ▶ **NORTH AMERICA | AFRICA**
- ▶ **SOUTH AMERICA | AUSTRALIA**

- ▶ **SAME DAY DISPATCH**
- ▶ **NEXT DAY DELIVERY with**



Spare part hubs in strategic locations enables **EDGE** Innovate customers to have quick provision to original replacement parts.

With fast delivery and international coverage dispatching to over **52** countries, with a wide range of parts at competitive prices to support your machines all making sure they operate 24hours a day!

Showing that **EDGE** provides support when it matters with it's many years of experience as a manufacturer.



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**CONTACT US  
TODAY.**

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